On-board Train Safety

- Never attempt to board or exit a moving train
- Watch your step when boarding and deboarding the train and hold on to the train car hand rails
- Use seat backs to steady yourself while walking through train
- Watch your step when walking through the train, the vestibules can be very slippery

Safety at the Station

- Arrive at least 30 minutes prior to your departure time
- Watch your step when at any of our stations i.e. on the stairs, the platform or around the station
- Stay behind all yellow lines on the ground so you are in a safe area away from the train & tracks
- NEVER go under a train for any reason PERIOD
- NEVER go up close, to a moving or non-moving train, you never know when they will move
- Stay back 25’ Feet when taking pictures because your depth perception is not the same when looking through a camera or a phone camera
- Help children during boarding and deboarding the train
- Do not put coins on the track, it is unsafe and illegal

Miscellaneous Safety

- Oxygen on the Train: Oxygen is permitted on board the train, but there is no storage space for oxygen tanks. All oxygen tanks brought on the train must stay at the seat with the passenger. Very few of our train cars have electrical outlets, and we cannot guarantee access to an electrical outlet. We also cannot take responsibility for outlets being powered the entire trip. Every effort will be made to accommodate requests to sit near an outlet, but passengers should come prepared with enough oxygen to last at least the entire 3 to 6 hour trip, if not the whole day.

- Foot Wear: Due to the continuous movement of passenger coaches and thresholds between passenger coaches, it is highly recommended that proper footwear be worn by all train passengers. We recommend rubber sole shoes or tennis shoes be worn. Open toed sandals, high heels, or flip flops should NOT be worn onboard the train for your safety. Bike Aboard passengers should wear appropriate shoes with toes and heels enclosed while onboard the train.

- ADA Rail Cars: We do offer a train car that is ADA accessible, with a hydraulic lift to board and deboard passengers in wheel chairs. There is also a handicap accessible restroom in the ADA train car. Please call our customer service office at 1-800-468-4070 ext. 240 to book a ticket.
• **Candles:** Due to Safety concerns there is no open flames allowed on the train. i.e. Candles for birthdays, events etc.