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Cuyahoga Valley Scenic Railroad Announces Strategic Enhancements to Safety and Service Operations

Peninsula, Ohio, March 4 – The Cuyahoga Valley Scenic Railroad (CVSR) reaffirms its unwavering commitment to safety and service excellence by embarking on a comprehensive initiative to upgrade operational tools and refine procedures over the next two months.

In an effort to further enhance its outstanding safety and service record, CVSR will make substantial investments in key operational areas. These improvements include advancements in radio communications, operations management software, and onboard camera systems. The railroad will also implement new operating rules and procedures tailored to the unique scale of its operations, ensuring a safer and more efficient travel experience for passengers.

These enhancements are not only aimed at reinforcing safety and service standards but will also foster stronger collaboration and communication with the National Park Service at Cuyahoga Valley National Park and local emergency responders.

To dedicate focused attention to these elaborate and complex initiatives, CVSR will temporarily suspend passenger trains during the next two months. Individuals who have purchased tickets for rides or onboard events from March 8, 2024, through May 2, 2024, will be notified of the cancellations and offered a full refund for their purchase.

"Earlier this week, we received the much-awaited funding and trustee approval to move forward with these enhancements. We understand that the decision to suspend operations will cause disappointment to some of our scheduled passengers, for that we are truly sorry, however, it's never too soon to make continued improvements when safety is concerned." said CVSR President/CEO, Joe Mazur.

CVSR is confident that these enhancements will not only uphold its legacy of safety and service excellence but also elevate the overall travel experience for passengers. The railroad looks forward to resuming operations with renewed vigor and an unwavering commitment to the highest standards of safety and service.

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